



Payment, Cancellation and Fee Policy

I understand that Derma requires a credit or debit card to be saved to my account to book all appointments. Credit and debit card information is kept securely on file for future appointments.

I understand that my credit or debit card on file **will be charged** for any cancellations made with less than 24 hours' notice **or** if I do not arrive on time for my appointment.

New Clients MUST arrive 15 minutes prior to their appointment, or you will be charged and rescheduled.

Established clients, arriving 10 minutes late is considered a missed appointment and my card **will be charged**:

\$150: Permanent Cosmetics
\$100: All other appointments

There are no exceptions.

I understand that if I have prepaid for a series of treatments and I cancel with less than 24 hours' notice or if I do not arrive for my appointment, I will forfeit that treatment within the series.

I understand that I am fully responsible for any appointment cost, negative balance or additional fees, and that payment for the service is due in full at the time of my appointment.

I understand that there are no refunds or exchanges on services, prepaid series, packages, or gift certificates.

I understand that Derma Medical Spa, PLLC (Derma) is partnered with a third-party company offering payment plans and if I take advantage of a payment plan, 50% of my service is due at the time of my appointment. Derma has the right to deny the request for a payment plan.

I understand that if I cancel late or do not arrive to my appointments a total of six times, I will no longer be able to schedule appointments at Derma Medical Spa.

By signing this form, I attest that I have read all the above information. Furthermore, I acknowledge, understand, and agree to adhere to all aforementioned requirements of Derma Medical Spa's Payment, Cancellation, and Fee policy as listed on this document.

Print Name

Date

Signature